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# UNITED STATES DISTRICT COURT DISTRICT OF UTAH CENTRAL DIVISION

LAYNE ASHBY & CINDY ASHBY,

Plaintiff,	CASE NO. 15-cv-810
v.	
TOSH, INC. d/b/a CHECK CITY,	
Defendant.	
	/

LAYNE ASHBY and CINDY ASHBY (Plaintiffs), through attorneys, allege the following against TOSH, INC. d/b/a/ CHECK CITY (Defendant):

# **INTRODUCTION**

 Count I of Plaintiffs' Complaint alleges that Defendant negligently, knowingly and/or willfully violated the Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq. (TCPA).

## **JURISDICTION AND VENUE**

- 2. Jurisdiction of this court arises pursuant to 28 U.S.C. 1331.
- 3. Because Plaintiffs resides in and Defendant does business within the State of Utah, personal jurisdiction is established.
- 4. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

#### **PARTIES**

- 5. Plaintiffs are natural persons who reside in St. George, Utah.
- 6. Defendant is a business entity with its principal place of business in Provo, Utah.
- 7. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

#### **FACTUAL ALLEGATIONS**

- 8. Defendant places collection calls to Plaintiffs seeking and attempting to collect on an alleged debt.
- Defendant places collection calls to Plaintiff Layne Ashby's cellular telephone at phone number (435) 272-71XX and Plaintiff Cindy Ashby's cellular telephone at 435-319-56XX.
- 10. Defendant places collection calls to Plaintiffs from phone numbers including, but not limited to, 866-274-4672 and 617-714-0762.
- 11. Per its prior business practices, Defendant's calls were placed with an automated dialing system ("auto-dialer").
- 12. On or around May, 2015, Plaintiff Layne Ashby spoke with Defendant's representative and requested that Defendant cease placing calls to his cellular phone.
- 13. On or around July 30, 2015, Plaintiff Cindy Ashby spoke with Defendant's representative and requested that Defendant cease placing calls to her cellular phone.
- 14. Plaintiffs revoked any consent, express, implied, or otherwise, to receive automated collection calls from Defendant.
- 15. Despite Plaintiffs' request to cease, Defendant continued to place at least forty (40) automated calls to Plaintiffs without consent to do so.

#### COUNT I

## DEFENDANT VIOLATED THE TELEPHONE CONSUMER PROTECTION ACT

- 16. Defendant's actions alleged *supra* constitute numerous negligent violations of the TCPA, entitling Plaintiffs to an award of \$500.00 in statutory damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B).
- 17. Defendant's actions alleged *supra* constitute numerous and multiple knowing and/or willful violates of the TCPA, entitling Plaintiffs to an award of \$1500.00 in statutory damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

**WHEREFORE**, Plaintiffs respectfully prays that judgment be entered against the Defendant for the following:

- 18. Statutory damages of \$500.00 for each and every negligent violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(B);
- 19. Statutory damages of \$1500.00 for each and every knowing and/or willful violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(b) and 47 U.S.C. § (b)(3)(C);
- 20. All court costs, witness fees and other fees incurred; and
- 21. Any other relief that this Honorable Court deems appropriate.

## **DEMAND FOR JURY TRIAL**

Plaintiffs, LAYNE ASHBY and CINDY ASHBY, demand a jury trial in this cause of action.

# RESPECTFULLY SUBMITTED,

DATED: November 19, 2015 By: /s/ Steven D. Crawley

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